

## Stephen Parry

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**Current Title:** part time NVQ IT Practitioner Assessor for Deeside College

### Personal Statement

Motivated, flexible team worker having been part of the IT team of a leading manufacturer for ten years. Highly skilled and qualified, awarded by Microsoft as a "Most Valuable Professional". Qualified as MCSA, MCSE, MCP, and MOS. Highly communicative, amiable and focused. Seeking a local IT role.

### Education

#### ITIL v3

Foundation in IT Service Management

#### Microsoft MCSE & MCSA

MCP Windows 2000 Server, Windows NT4 Server, Windows 2000 Professional, TCP/IP, Networking, Administering Windows 2003 Server

#### Microsoft Office Specialist

Master Office 2002

#### Business and Finance

HND Business and Finance

#### Bachelor of Arts, Business Management

BA (hons) 2:1 in Business Management

#### Extended CV plus copy certificates at:

<http://www.gwynfryn.co.uk/2010cv.pdf>

### Experience

#### EMEA IT Infrastructure Manager at Cargotec Oy, Helsinki, Finland - 2007 to 2009

Ensuring network stability and performance for Cargotec, who own three companies Hiab, Kalmar and MacGregor. Negotiating contracts with vendors and providers. Supporting Windows Server 2003 and Windows XP. Offering second line support to local IT managers within EMEA.

#### Global IT Infrastructure Manager at Hiab Oy, Helsinki, Finland - 2005 to 2007

Managing the company network. Rolling out and managing the Windows Server 2003 Active Directory migration project. Supporting Windows Server 2000/2003 and Windows 2000/XP. Offering second line support to local IT managers globally.

#### Network Manager at Hiab Ltd, Ellesmere, Shropshire - 1999 to 2005

System administration at UK office of a leading crane manufacturer. Ensuring data availability to end users. Supporting Windows NT Server, Windows Server 2003, Windows 2000/XP. First line support for UK users.

#### Senior Systems Engineer & Technical Trainer at MCW Group, Wrexham - 1997 to 1999

Technical trainer delivering Windows Server and Exchange server courses. Installing, configuring and supporting clients Windows & Exchange server installations.

#### Trainer at People First Development, Llangollen - 1996 to 1997

IT trainer delivering application courses mainly MS Office. Technical trainer delivering admin courses to IT Managers.